

Program Information

Please return form to:

2-1-1 Idaho CareLine
Idaho Department of Health & Welfare
P.O. Box 83720
Boise, Idaho 83720-0026
Fax (208) 334-5531

Hours of Operation:

8am - 6pm MST
Monday - Friday

E-mail: careline@dhw.idaho.gov

Website: www.idahocareline.org

Idaho CareLine • IDHW 



Get Connected. Get Answers.

Dial 2-1-1 or 1-800-926-2588



IDAHO DEPARTMENT OF
HEALTH & WELFARE

Please type or print clearly.

NAME: What is the name of your program? _____

Acronyms: "Other Names"/Former Names: _____

Are you a part of a larger organization?
(i.e. Idaho Department of Health and Welfare, United Way, etc.)

No Yes If yes, what is the name and address of that organization.

Name: _____

Address: _____

ADDRESS & TELEPHONE NUMBER: What is the physical address and telephone number of your program?

Street: _____

City: _____ State: _____ ZIP: _____

Telephone: _____ Fax: _____

E-mail: _____ Website: _____

Should the physical address be used for client referral to your program? Yes No

PROGRAM or SERVICE DESCRIPTION: Please be as specific as possible. Callers are referred to your organization based on this description. Use an additional sheet of paper if needed.

In addition to this description, please attach a copy of your program brochure for our files.

Is your organization or employees licensed or certified by a regulatory agency? Yes No

If so, the regulatory agency is: _____

License is valid through: _____

Please check **ONE** answer that indicates your program's organizational status.

Non-profit Government Non-Profit Religious Military Volunteer For Profit

What is your Programs's funding source? Please check **ALL** which apply.

County Donations Block Grant State Funds Federal Funds

Tobacco Funds Foundation Funds Other _____

HOURS/DAYS: What are the days and hours of your organization's operation?

Hours/Days: _____

ELIGIBILITY: Can anyone received services from your program? Yes No If No, please explain _____

FEES: What are your fees?

Sliding scale fee Details: _____

Straight fee for services Details: _____

No fee

Other Considerations _____

Do you accept insurance? Yes No If Yes, Private Insurance Medicaid Medicare

Do you have a waiting list for your services? Yes No If Yes, how long _____

INTAKE: What is (are) your intake procedure(s)?

Telephone Walk-in By appointment Referral required (please specify) _____

LANGUAGES: What languages are routinely available and spoken by your staff or volunteers?

English only Spanish American Sign Language

Other: (specify) _____

AREA SERVED: What geographic area(s) does your program serve? (A specific city, county, region, statewide, or nationwide)

Please explain _____

Does your organization collect or track information (data) on families and children served? Yes No Not sure

Does your organization track statistical data to measure outcomes of provided services?

Yes No Not sure. If yes, what do you measure? _____

Does your organization: Please check **ALL** which apply.

Provide or increase services and resources for at-risk children, youth and families.

Increase self-sufficiency and family stability.

Increase awareness of teen abstinence programs to prevent and reduce the incidence of teen pregnancy.

Encourage the development of family supports and the maintenance of two parent families.

Would you like 2-1-1 Idaho CareLine brochures to give to your clients? Yes, How many? _____ No

NOTE: The 2-1-1 Idaho CareLine has a database inclusion/exclusion policy and has the right the refuse or remove an agency at its discretion. Submission of your program to be included in the Idaho CareLine database assumes your permission is also given for your program to be included in any directory (printed or on-line) the Idaho Department of Health and Welfare or its community partners develop, unless otherwise noted.

I acknowledge the above information to be correct and accurately represent services provided by our agency/employees.

Signed: _____ Dated: _____